Office of the Chief Information Officer

News Release

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Communications platforms guidance for individuals and organizations

APRIL 14, 2020 (LINCOLN, NEB.) — Due to COVID-19, an increasing number of individuals and organizations are turning to communications platforms—such as Webex, Zoom and Microsoft Teams— for online meetings. In turn, malicious cyber actors are hijacking online meetings not secured with passwords or those that use unpatched software.

Tips for defending against online meeting hijacking

- Do not make meetings public. Instead, require a meeting password or use the waiting room feature and control the admittance of guests.
- Do not share a link to a meeting on an unrestricted publicly available social media post. Provide the link directly to specific people.
- Manage screensharing options. Change screensharing to "Host Only."
- Ensure users are using the updated version of remote access/meeting applications.
- Ensure telework policies address requirements for physical and information security.

This information was initially published April 14th, in an update from the State's Joint Information Center https://nema.nebraska.gov/press/nebraska-joint-information-center-update-16. The State continues to monitor alerts and guidance from the United States Department of Homeland Security (DHS) Cybersecurity and Infrastructure Security Agency (CISA). For more information, visit https://www.us-cert.gov/ncas/alerts/aa20-099a.

Additional Resources

For more information visit:

https://www.us-cert.gov/ncas/alerts/aa20-099a

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