

SSL Certificate Administration

Data Communications
September 2022

Rate

Cost plus 7% administrative fee.

General Overview

The OCIO is able to administer SSL Certificates for all State government agencies for the security of websites. The OCIO will work with each agency to determine the best option for that agency. Due to federal regulations, all certificates must be replaced annually. Agencies are responsible for initiating renewals through the OCIO.

Service Details

The service includes:

- Provides SSL certificate to customer
- Discussing best solution for customer

The service does not include:

- Troubleshooting
- Installation

Requesting Service

Submit a Service Request via the Service Portal: <https://serviceportal.ne.gov>

The following information will be needed when ordering the service:

- Requesting Agency
- Account Name
- Email Address
- Job Code and Work Order Number
- Provide CSR (certificate signing request)

Cost and Billing Information

The Office of the CIO uses Billing Accounts, Job Codes and Work Order numbers for authorizing work and tracking costs for specific projects. The customer may designate which job code and work order number to use or request a new job code and work order number. Contact the Office of the CIO for assistance with developing an accounting structure that meets the needs of the organization.

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For further information, please contact:
The Office of the CIO Service Desk

Request this Service: <https://serviceportal.ne.gov>

cio.help@nebraska.gov

402-471-4636 or 800-982-2468