

# Enterprise Log Aggregation

## Risk Mitigation and Compliance July 2021

**Debit Code:** 80

**Rate:** \$150.00/Log Source/month plus \$0.0000169/Event/month

Plus storage billed at the current Enterprise Storage rate: ([https://cio.nebraska.gov/financial/serv-rates/open-sys/enterprise-storage/docs/SD-Network\\_Services\\_Open\\_Sytems-Enterprise\\_Storage.pdf](https://cio.nebraska.gov/financial/serv-rates/open-sys/enterprise-storage/docs/SD-Network_Services_Open_Sytems-Enterprise_Storage.pdf))

Description	Rate FY22/FY23	Debit Code
Enterprise Log Aggregation	\$150.00/Log Source/month	80
QRadar	\$0.0000169/Event/month	80

All OCIO rates can be found at: <https://cio.nebraska.gov/financial/serv-rates.html>

## General Overview

This service provides log aggregation, event correlation and audit capabilities for enterprise and agency devices to meet State and Federal guidelines. Provides a central source to search and view logs on demand. Parses the log and normalizes the data. Default and custom reporting with per event capabilities. Integration with other log aggregators and devices.

## Service Details

### The service includes:

- Access to the Enterprise SIEM
- Event correlation across the network
- Address State and Federal compliance guidelines
- Data obfuscation for securely sharing information

### The service does not include:

- Storage
- Initial agency onboarding
- Building custom alerts and reports
- Troubleshooting customer servers

## ***Log Aggregation***

### **Roles and Responsibilities**

The OCIO is responsible for maintaining and controlling access to the SIEM and protecting and insuring the integrity of agency data. The customer is responsible for the log source and configuration of audit policy, and approving users who get access.

### **Requesting Service**

Requests are made using the Service Desk Ticketing system. Contact the OCIO Service Desk at 402-471-4636. Or Submit a Service Request via the Service Portal Service Catalog: <https://serviceportal.ne.gov>

### **Service Expectations, Hours, Availability and Reliability**

Support is available next business day by calling the Office of the CIO Service Desk (402- 471-4636). During regular office hours (7 AM – 5 PM) the Service Desk will route the call to the appropriate technical team.

### **Cost and Billing Information**

The Office of the CIO uses Billing Accounts, Job Codes and Work Order numbers for authorizing work and tracking costs for specific projects. The customer may designate which job code and work order number to use or request a new job code and work order number. Contact the Office of the CIO for assistance with developing an accounting structure that meets the needs of the organization.

**For further information, please contact:  
The Office of the CIO Service Desk**

**Request this Service: <https://serviceportal.ne.gov>**

**402-471-4636 or 800-982-2468**