Vulnerability and Compliance Scan

NEBRASKA
Good Life. Great Vision.
OFFICE OF THE CIO

Risk Mitigation and Compliance
January 2024

Rate
Billed at the published hourly rate.

All OCIO rates can be found at: RPT5_WEB_RATES_PUBLISHED.pdf

General Overview
The scanning service can perform vulnerability scans on both the internal and external facing networks with no disruption to normal business operations. Compliance scans are available covering a variety of operating systems and application configurations. Both manual and scheduled scans are available.

The service includes:

- Workstation and Server Vulnerability Scans
- Workstation and Server Compliance Scans using common security benchmarks
- Web Application Scans for known risks and misconfigurations
- PCI Compliance Certification Scans
- Recurring Scan and Detailed Report scheduling

The service does <u>not</u> include:

- Mitigation of vulnerabilities
- Configuration of systems or applications for compliance
- Penetration testing
- Application code testing
- Testing for AS400 systems
- IBM Z-Series (mainframe)

Roles and Responsibilities
The OCIO is responsible for maintenance and administration of the scanning application. OCIO shall provide detailed report data to end users upon request or on a scheduled basis.

The agency is responsible for notifying OCIO if host information changes, as well as review and verification of vulnerability mitigation.

Requesting Service

This service will be performed over the State Network at large but may be requested individually by the agency for specific scan types or access to report data.

Submit a Service Request via the Service Portal: https://serviceportal.ne.gov

The following information may be needed:

- Assets to be scanned
- Preferred Scan Time and recurrence
- Report Contact
- Job Code and Work Order Number

Service Expectations, Hours, Availability and Reliability

The service can be scheduled 24/7. For scheduled scans, generated reports are available for distribution immediately following scan completion. Requested and specialty scans will be scheduled within 48 hours, reports will generally be available within 24 hours of scan completion.

Cost and Billing Information

The Office of the CIO uses Billing Accounts, Job Codes and Work Order numbers for authorizing work and tracking costs for specific projects. The customer may designate which job code and work order number to use or request a new job code and work order number. Contact the Office of the CIO for assistance with developing an accounting structure that meets the needs of the organization.

For further information, please contact:
The Office of the CIO Service Desk

Request this Service: https://serviceportal.ne.gov

402.471.4636 or 800.982.2468