

# Output Manager Service

*Mainframe Computing*  
*July 2021*

**Debit Code:** 30

**Rate:** FY22/FY23 \$0.1325 per 1,000 lines stored on the output manager database

User	Rate FY22/FY23	Debit Code
Output Manager Service	\$0.1325/1,000 lines stored/month	30

All OCIO rates can be found at: <https://cio.nebraska.gov/financial/serv-rates.html>

## General Overview

The output manager service handles z/OS generated reports and processes them as specified on the output manager database. All reports are archived for a specified retention period and may be re-processed for recovery purposes. Reports are viewable on the web viewer tool and optionally can be set to print and/or email for one or more recipients. The output manager can also examine lines and columns for specified character strings and route portions of reports to designated recipients.

## Service Details

### The service includes:

- Development of report handling definitions on the output manager database
- Archival of output, available for immediate retrieval or reprint
- Access to output on web-based report viewer for local printing, if desired
- Limit viewing of sensitive data to pertinent individuals only

### The service does not include:

- Archive retrieval of output beyond the specified retention period

## Roles and Responsibilities

The Office of the CIO is responsible for establishing and maintaining the output manager database with definitions as specified in job documentation.

# ***Output Manager Service***

## **Requesting Service**

Contact Job Scheduling staff at 402-471-0455, 402-471-0472 or 402-471-0653 with any questions or to request service.

To change the routing of output, submit a Service Request via the Service Portal: <https://serviceportal.ne.gov>

## **Service Expectations, Hours, Availability and Reliability**

The development of output management is available Monday-Friday during the hours of 7:00 a.m. and 5:00 p.m. The output processes are functional 24/7, including web-viewing and archive retrieval. Report output is routed to the specified printer or emailed to designated recipients when created by zOS batch processing and is archived and available on the web viewer at this time.

## **Cost and Billing Information**

The Office of the CIO uses Billing Accounts, Job Codes and Work Order numbers for authorizing work and tracking costs for specific projects. Customers may designate which job code and work order number to use or request a new job code and work order number. Contact the Office of the CIO for assistance with developing an accounting structure that meets the needs of the organization.

Costs are billed monthly based on statistics extracted from the output manager software. The Job Code and Work Order used for billing purposes is generated from the mainframe job that produced the output. Output is stored in the output manager database along with a count of lines archived. At the time the output is stored, the charge of \$0.1325 per 1,000 lines is assessed.

**For further information, please contact:  
The Office of the CIO Service Desk**

**Request this Service: <https://serviceportal.ne.gov>**

**402.471.4636 or 800.982.2468**