

## Output Manager Service

January 23, 2015

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\$0.05 per thousand lines

### 1. Rate

### 2. General Overview:

The Output Manager Service breaks down z/OS generated reports for a recipient through a character string search process. This process consists of examining specific lines and columns for a group of alphanumeric characters identifying the report page as a specific recipient. This page with the specific character string are then selected and placed into a bundle report. Reports from multiple batch processes can be bundled as a single report and routed to the recipient. Processed reports are also available for viewing thru a web application. Reports are archived for recovery purposes.

### 3. Service Description:

The service will include:

- Processing support develops accurate report definitions on the database.
- Access to sensitive data is limited on the web viewer.
- Development of report handling definitions on the Output Manager database
- Archived output, available for immediate retrieval
- Access to reports on web-based report viewer which can be printed locally
- The cost of printing reports

### 4. Requesting Service

Contact the OCIO Help Desk (402-471-4636 or [cio.help@nebraska.gov](mailto:cio.help@nebraska.gov)) with any questions or to request service. Or contact Job Scheduling at 402-471-0459 for assistance with using the service.

### 5. Billing Information:

The Office of the CIO uses a system of Billing Accounts, Job Codes and Work Orders for authorizing work and tracking costs for specific projects. The customer may designate which job code and work order to use or reject a new job code and work order. Contact the Office of the CIO for assistance with developing an accounting structure that meets the needs of the agency.

Costs are billed monthly based on statistics extracted from the Output Manager software. The Job Code and Work Order used for billing purposes comes from the mainframe job that produced the output and is stored in the Output Manager database along with a count of lines of output data archived.

## **6. Service Hours, Response Times and Escalation:**

Contact Job Scheduling at 402-471-0459.

The development of Output Management is available Monday-Friday from 7:00AM-3:30PM. The output processes are functional 24/7, including web-viewing and archive retrieval.

### **For further information, please contact:**

**Office of the CIO Help Desk**  
**[cio.help@nebraska.gov](mailto:cio.help@nebraska.gov)**  
**402-471-4636 or 800-982-2468**