

Closed Circuit TV (CCTV) Digital Set

Data Communications
July 2021

Debit Code: 460 & 461

Rate: FY22/FY23 8.90/each/month

Description	Rate FY22	Rate FY23	Debit Code
Closed Circuit TV (CCTV)	\$8.90/each/month	\$8.90/each/month	460
One-time installation fee	\$78.50/per install	\$81.50/per install	461

All OCIO rates can be found at: <https://cio.nebraska.gov/financial/serv-rates.html>

General Overview

Recipients of CCTV broadcasts can view legislative hearings, governor's office broadcasts, and satellite down-links via NET. These broadcasts are not available through private cable TV companies or off over-the-air broadcasts. CCTV also provides access to most major network broadcasts. To view current channel listing: [\(CCTV channel guide\)](#) (Channel line-up subject to change.)

Closed Circuit TV is **only** available to agency teammates residing in the following locations in downtown Lincoln, Nebraska:

- State Capitol Building
- Nebraska State Office Building
- Dept of Labor, 550 S. 16th
- Dept of Labor, 500 S. 16th
- 501 Building, 501 S. 14th
- Executive Building, 521 S. 14th
- TSBC Building, 14th & M St.
- 1526 K Street

Service Details

The service includes:

- Digital TV set with flat 19" screen
- Warranty or replacement if equipment fails
- Final recycling or disposal when the set is returned

Closed Circuit TV (CCTV) Digital Set

The service does not include:

- Initial installation and assistance with programming. There is one-time charge per digital set.
- Installation in special environments (ceiling, etc) are done on a time and materials basis.

Roles and Responsibilities

Responsibilities of the Office of the CIO include:

- All infrastructure and support necessary for CCTV system
- Maintenance of the system/equipment
- Installation

Responsibilities of the customer include:

- Inventory
- Inform the Office of the CIO of issues in a timely manner
- If customer provides their own set, the monthly rate and one-time installation fee still apply

Service Expectations, Hours, Availability and Reliability

CCTV service is available 24 hours per day, but installation and assistance are only available during normal work hours.

Requesting Service

Submit a Service Request via the Service Portal: <https://serviceportal.ne.gov>

The following information will be needed when ordering the service:

- Requesting Agency
- Contact Name
- Email Address
- Job Code and Work Order Number
- Location

Cost and Billing Information

The Office of the CIO uses Billing Accounts, Job Codes and Work Order numbers for authorizing work and tracking costs for specific projects. Customers may designate which job code and work order number to use or request a new job code and work order number. Contact the Office of the CIO for assistance with developing an accounting structure that meets the needs of the organization.

**For further information, please contact:
The Office of the CIO Service Desk**

Request this Service: <https://serviceportal.ne.gov>

402-471-4636 or 800-982-2468