

Closed Circuit TV (CCTV)

Closed Circuit TV Digital Set

March 9, 2014

Rate per month

\$7.14

Service Description

Recipients of CCTV broadcasts have the ability to view legislative hearings, governor's office broadcasts, and satellite down-links via NET. These broadcasts are not available through private cable TV companies or off over-the-air broadcasts. CCTV also provides access to most major network broadcasts. To view current channel listing: [\(CCTV channel guide\)](#) (Channel line-up subject to change.)

Closed Circuit TV is only available to agency personnel residing in the following locations in downtown Lincoln, Nebraska:

- State Capitol Building
- Nebraska State Office Building
- Dept of Labor, 550 S. 16th
- Dept of Labor, 500 S. 16th
- 501 Building, 501 S. 14th
- Executive Building, 521 S. 14th
- TSBC Building, 14th & M St.
- 1526 K Street

Service Details

Installation of CCTV service includes the coax cable and the use of a television set, a 19" flat screen. Agencies may use their own television sets if another size is desirable. Agencies may also use audio/video devices (VCR, DVD, etc.) on the CCTV system. These devices are agency owned and not provided as part of the CCTV service.

The Service Includes:

- Digital TV set with flat 19" screen
- Initial installation and assistance with programming
- Warranty or replacement if equipment fails

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- Final recycling or disposal when the set is returned

There is a one-time installation fee charged for each TV set installed. The cost is typically that of a standard service-call (currently \$61.75). Installations in special environments (ceiling, etc.) are performed on a Time & Materials basis.

The on-going monthly rate is \$7.14 per month. If an agency provides its own set, the monthly rate and one-time installation fee still apply.

Service Hours, Availability and Reliability

CCTV service is available 24 hours per day, but installation and assistance are only available during normal work hours.

Responsibilities

The Office of the CIO, with assistance from NET, is responsible for all things CCTV including:

- Maintenance of the system/equipment
- Installation
- Inventory

The customer is responsible for placing the order.

Billing Information

The Office of the CIO uses a system of Billing Accounts, Job Codes and Work Orders for authorizing work and tracking costs for specific projects. The customer may designate which job code and work order to use or request a new job code or work order. Contact the Office of the CIO for assistance with developing an accounting structure that meets the needs of the agency.

Service calls to move the set to a different location or other assistance are billable.

Customer Support and escalation

Agencies can receive support by contacting Matt Easton (matt.easton@nebraska.gov) at 402-471-3851 or by contacting the CIO Help Desk (CIO.Help@nebraska.gov) at 402-471-4636.

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Ordering Service

Order CCTV service through your agency's communication coordinator.

For further information, please contact:

**Office of the CIO Help Desk
cio.help@nebraska.gov
402-471-4636 or 800-982-2468**