

April 2017 IT Consolidation Update

The Phase 3 Site Support discovery meetings have continued through March. We completed four discovery sessions in February and in March 23 completed 14 more sessions. There is just one Agency left to complete and that will be done by the end of April. We appreciate everyone's time and the information that has been shared with us.

Through the discovery meetings we are learning what specific end user devices are in each agency and how they are currently supported. We are seeing many opportunities for collaboration and some of those have already started. It was also stressed to us the importance of communication so we are working on some short videos that we will be publishing shortly that talk about what our goals are and the progress we are making. Those will be available to you along with the FAQ page.

As a reminder, support for end users continues the way it is today within your Agency.