July 14, 2017 IT Consolidation Update

Below is the context of an email sent today by Ed Toner to each Cabinet Director.

Dear Colleagues:

In June, you were notified that we have identified the team members of the new OCIO Site Support team.   Thank you for the communication to your teams and the positive attitudes we have seen as we meet with them.

As I have mentioned previously, a few of our goals in creating this team are:

- Standardizing on IT hardware, which will result in ease of hardware management by IT staff
- Establishing standard policies for managing IT hardware
- Reducing travel throughout the State to support the IT hardware
- Creating depth of support and enhanced advancement opportunities for the IT staff

Once we accomplish these goals, it will lead to more efficient IT support throughout the State and reduce our IT cost footprint.

Attached is the initial map we will be using for providing IT Site Support throughout Nebraska which displays the number of IT support staff currently located in each region (see legend) along with the number of state employees at each state office location.   I want to remind you that this map is what we are working towards establishing for site support centers.

I am encouraging you to start the process by reaching out to us for support in these geographic areas which will assist our efforts to limit travel across the state. You or your team can call the OCIO Service Desk at 402/471-4636 and they will create the request or self-submit via the 'Service Portal' link at   https://cio.nebraska.gov/servicedesk/index.html.

I will continue to keep you updated as we progress through this phase and also want to encourage you to keep checking the OCIO FAQ page for information.   https://cio.nebraska.gov/it-consolidation/index.html.

Please share this information with your staff.   And as a reminder, it is business as usual with the work your Site Support staff are performing, until there is further notification from our office.

Thank you for the support you and your teams have shown for this initiative.

Ed