Job Scheduling Support Service

NEBRASKA
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OFFICE OF THE CIO

Mainframe Computing
July 2021

Debit Code: 13
Rate: $2.00/job submitted by the scheduling software

Description	Rate FY22/FY23	Debit Code
Job Scheduling Support Service	$2.00/job	13

All OCIO rates can be found at: **Rates & Fees**

General Overview

Job Scheduling Support involves setting up and maintaining processing schedules for the z/OS and other distributed client server platforms. Centralized job scheduling allows users to establish predecessor and successor relationships for batch processing across all state agencies. Successful completion of jobs is monitored by the scheduling system thus successor work is submitted for processing immediately. Abnormal termination of batch processing holds all successor jobs. This service eliminates the need for manual monitoring of processes.

Service Details

The service includes:

- JCL/documentation review and set-up on the scheduling database within 5 workdays of receipt of materials.
- Scheduling and monitoring of jobs.

The service does not include:

- The submission of execution JCL that is not stored in a JCL library defined to the scheduling software.

Roles and Responsibilities

The Office of the CIO is responsible for:

- Review of necessary documentation for specific scheduling.
- Establishing schedules for jobs to run at appropriate times in the correct sequence.
- Review of JCL to ensure efficient processing occurs.
- Moving documentation to the production environment.

Job Scheduling Support Service

Requesting Service

Contact Job Scheduling at 402-471-0455, 402-471-0472 or 402-471-0653 for assistance in creating documentation for the scheduling request. The scheduling is based on the documentation provided. Optionally, submit a Service Request via the Service Portal: https://serviceportal.ne.gov

The following information will be needed when ordering the service:

- Requesting Agency
- Account Name
- Email Address
- Job Code and Work Order Number

Service Expectations, Hours, Availability and Reliability

The development of this service is available Monday-Friday from 7:00 a.m.-5:00 p.m. The service itself is available 24x7 with 100% availability.

Cost and Billing Information

The Office of the CIO uses Billing Accounts, Job Codes and Work Order numbers for authorizing work and tracking costs for specific projects. Customers may designate which job code and work order number to use or request a new job code and work order number. Contact the Office of the CIO for assistance with developing an accounting structure that meets the needs of the agency.

The Job Code and Work Order will be coded on the JOB statement of the execution JCL of each job that will run. The scheduling software submits the JCL at its designated date and time. The execution of the job will generate a billing record that will be incorporated into the monthly billing process. A rate of $2.00 will be billed for each job submitted by the scheduling system.

For further information, please contact:
The Office of the CIO Service Desk

Request this Service: https://serviceportal.ne.gov

402.471.4636 or 800.982.2468