

Automation Support

Mainframe Computing
July 2021

Debit Code: 02

Rate: \$0.0900/CPU

Description	Rate FY22/FY23	Debit Code
MVS Enterprise Server	\$0.0900/CPU	02

All OCIO rates can be found at: [Rates & Fees](#)

General Overview

System Automation monitors the z/OS console and intercepts messages issued by executing tasks or jobs. Automation options that can take place when designated messages are intercepted include issuance of System commands, highlighted messages, email notification and interfacing with the Job Scheduling system. This services also provides automation of system shutdowns and IPLs to minimize the downtime of z/OS services.

Service Details

The service includes:

- Development of automated processes
- Message highlighting and suppression
- Monitoring of tasks that are to be available on the z/OS system

The service does not include:

- Automation of processes on non-z/OS platforms

Roles and Responsibilities

Automation Support is responsible for development of error-free automated processes.

Requesting Service

Contact Automation Support at 402-471-0461 to order the service. Optionally submit a Service Request via the Service Portal: <https://serviceportal.ne.gov>

Automation Support

Service Expectations, Hours, Availability and Reliability

The development of system automation is available Monday-Friday from 7:00 a.m. to 3:30 p.m. The automated processes are functional 24/7.

Cost and Billing Information

The Office of the CIO uses Billing Accounts, Job Codes and Work Order numbers for authorizing work and tracking costs for specific projects. Customers may designate which job code and work order number to use or request a new job code and work order number. Contact the Office of the CIO for assistance with developing an accounting structure that meets the needs of the organization.

**For further information, please contact:
The Office of the CIO Service Desk**

Request this Service: <https://serviceportal.ne.gov>

402.471.4636 or 800.982.2468